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RESPONSE UNDER 37 CFR 1.116
EXPEDITED PROCEDURE
EXAMINING GROUP 7100

P A T E N T

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Christopher J. Allen

Serial No.: 10/619,917

Filing Date: July 15, 2003

Title: SYNCHRONIZATION OF AGENT
SKILL DATA

Docket No: 60021-378501

Group Art Unit: 7149

Examiner: B.S. Stace

Certificate of Mailing/Transmittal

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Debra J. Bruck
Debra Bruck

1-2-07
Date

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action mailed November 3, 2006, Applicant submits the following amendments and remarks.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 4 of this paper.

Remarks/Arguments begin on page 13 of this paper.

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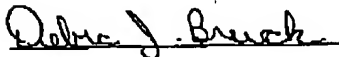
January 2, 2007

TO: Brent S. Stace
COMPANY: Commissioner for Patents – Art Unit 7149
PHONE: 571.272.8372
FAX: 571.273.8300

FROM: Christopher R. Hilberg
DIRECT DIAL: (612) 607-7237
EMAIL: CHilberg@oppenheimer.com
RE: U.S. Patent Application No. 10/619,917
Attorney Docket No. 60021-378501

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that that an Amendment and Response to Office Action is being facsimile transmitted on the date shown below, to Mail Stop Amendment, the Commissioner for Patents.



Debra J. Bruck

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